



# Key Performance Indicators and Results

May 2004



Division of Family and Children Services  
Georgia Department of Human Resources



# Key Performance Indicators and Results

## Division of Family and Children Services

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Weight	Indicator	Target	Result	Variance
5	Recurrence of Substantiated Child Maltreatment	≤6.10%	8.42%	2.32
5	Child Abuse in DFCS Foster Homes	0	13	13
5	Child Deaths Due to Abuse/Neglect in DFCS Case	0	2	2
4	Length of Time to Achieve Reunification	≥76.20%	84.51%	8.31
4	Length of Time to Second TPR	<18	28.97	10.98
4	Length of Time to Achieve Adoption	<24	40.42	16.43
NA	Children in Care 24 Months or Longer with Both TPRs	0	1,041	1,041
NA	Children in Care 24 Months or Longer with No TPR	0	581	581
4	Foster Care Re-entries	≤8.60%	8.28%	0.32
3	Stability of Foster Care Placements	≥86.70%	87.19%	0.49
3	Children Will Obtain Safe/Nurturing Permanent Placements	≥91.00%	95.97%	4.97
2	CPS Investigations Exceeding 90 Days	0	2,715	2,715
4	TANF Work Participation Rate	≥50.00%	29.54%	20.46
3	Food Stamp Accuracy Rate	≥95.00%	94.62%	0.38
2	Medicaid Cases Completed Within Federal SOP (Family)	≥96.00%	95.91%	0.09
2	Medicaid Cases Completed Within Federal SOP (ABD)	≥96.00%	97.77%	1.77
NA	Staff Turnover - Social Services Casemanagers	NA	68	NA
4	Ratio of Cases to Caseworkers	≥90% with ≤25 cases	57%	33

Weight Total
54

Total Score	Percent of Goal
16	30%





# Key Performance Indicators

## Division of Family and Children Services

### State Action Plan

Performance Indicator	Action Steps
Recurrence of Substantiated Child Maltreatment	<ul style="list-style-type: none"> <li>• Monitor CPS cases that had a recurrence of abuse to determine case trends</li> <li>• Determine needs for training</li> </ul>
Child Abuse in DFCS Foster Homes	<ul style="list-style-type: none"> <li>• Review selection criteria of Foster Parents</li> <li>• Review county's plan to provide support to Foster Parents</li> </ul>
Child Deaths due to Abuse/Neglect in DFCS Case	<ul style="list-style-type: none"> <li>• Perform multi-part state level review of each case</li> <li>• Determine needs for training on risk assessment</li> </ul>
Length of Time to Achieve Reunification	<ul style="list-style-type: none"> <li>• Review for SAAG issues/Court issues</li> <li>• Monitor cases for permanency time frames</li> <li>• Determine if caseload size, growth, vacancies or staff turnover are factors</li> </ul>
Length of Time to Achieve Adoption	<ul style="list-style-type: none"> <li>• Perform review of each case</li> <li>• Review for SAAG/Superior Court Issues</li> </ul>
Foster Care Re-entries	<ul style="list-style-type: none"> <li>• Monitor placement re-entry cases to determine case trends</li> <li>• Manage trends for performance outcomes</li> </ul>
TANF Work Participation	<ul style="list-style-type: none"> <li>• Review Supervisory Reviews</li> <li>• Review problem caseloads</li> </ul>

